

**Aon Inpoint ClaimsMonitor application and Okta
Single sign-on Integration Guide**

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1 Overview

This guide provides the instructions of setting up the Single sign-on (SSO) for **Aon Inpoint ClaimsMonitor** application (short name: **ClaimsMonitor**) in Okta.

2 Support features

- Single Sign-On (OpenID Connect) initiated via Okta.
- Automatically user creation in **ClaimsMonitor** on initial SSO login if not existed.

3 Requirements

Before configuring the user provisioning for **ClaimsMonitor**, you must reach out to the [Aon Inpoint support](#) to activate the feature. The following items will be provided:

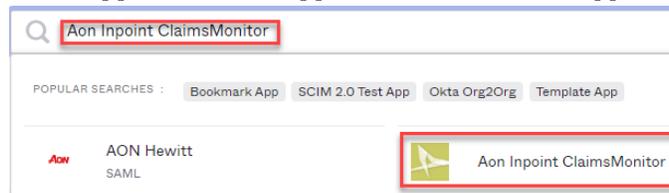
- Base URL
- Customer ID

4 Configuration Steps

1. Install Application

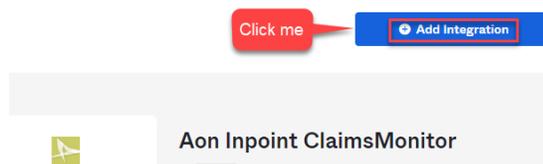
If you already have **Aon Inpoint ClaimsMonitor** as an application, **click on it**, otherwise installing the application by following the four steps below.

1.1 Click “Applications” > “Applications” > “Browse App Catalog”



1.2 Enter **Aon Inpoint ClaimsMonitor** in the search box

1.3 Click the searched app which opening the **Add Integration** page



1.4 Click the “Add Integration” button, it will open the Add **Aon Inpoint ClaimsMonitor** page as follows, then click button

Add Aon Inpoint ClaimsMonitor

1 General Settings

General settings Required

Application label Aon Inpoint ClaimsMonitor

This label displays under the app on your home page

Application Visibility Do not display application icon to users

Do not display application icon in the Okta Mobile App

Cancel

Click me
Done

2. Navigate to **Sign On** tab

← Back to Applications

Aon Inpoint ClaimsMonitor

Active
+
-
-
View Logs Monitor Imports

General
Sign On
Mobile
Provisioning
Import
Assignments
Okta API Scopes

3. Collect the authentication information **Client ID**, **Client secret**, and **issuer**

3.1 Copy the values of **Client ID** and **Client secret** (click the eye button to toggle the visibility)

Settings

Edit

Sign on methods

The sign-on method determines how a user signs into and manages their credentials for an application. Some sign-on methods require additional configuration in the 3rd party application.

Application username is determined by the user profile mapping. [Configure profile mapping](#)

OpenID Connect

Client ID [REDACTED] [Eye]

Public identifier for the client that is required for all OAuth flows.

Client secret [REDACTED] [Eye]

Secret used by the client to exchange an authorization code for a token. This must be kept confidential! Do not include it in apps which cannot keep it secret, such as those running on a client.

- 3.2 **Gather** the “**issuer**”. Below the **Sign on methods** section, there should be a section containing a link titled **OpenID Provider Metadata**. Click on this link. In the JSON document shown, look for a key titled “**issuer**” and copy the URL-value
- 3.3 Securely send the **Client ID**, **Client secret**, and **issuer** values to the [Aon Inpoint support](#)
4. **Update** the “Base URL”, “Customer ID”, and Application username format.
- 4.1 Click the **Edit** button on the top of the Sign On tab



- 4.2 Navigate to the **Advanced Sign-on Settings**. Enter the Base URL and Customer ID values provided by [Aon Inpoint support](#)

Advanced Sign-on Settings

These fields may be required for a Aon Inpoint ClaimsMonitor proprietary sign-on option or general setting.

Base URL

Please enter your Base URL. Refer to the Setup Instructions to obtain this value.

Customer ID

Please enter your customer ID. Refer to the Setup Instructions to obtain this value.

- 4.3 Below the **Advanced Sign-on Settings**, there should be a **Credentials Details**. Select the value “**Email**” as the Application username format

Credentials Details

Application username format

Update application username on

Password reveal Allow users to securely see their password (Recommended)

- 4.4 Save the changes by clicking **Save** button below the **Credentials Details** section



5 Known Issues/Troubleshooting